

Gordon **Rhodes** & Son

Gordon **Rhodes** Ltd.

**TDG** Systems Ltd.

**Dalesman** (Yorkshire) Ltd.



**Dalesman** (Fine Food Ingredients) Ltd.

**Dalesman** (Newcastle) Ltd.

**Dalesman** (Midlands) Ltd.

**Dalesman** (Lothian) Ltd.

The Dalesman Group  
Dalesman House  
Chase Way  
Bradford  
West Yorkshire  
BD5 8HW

16<sup>th</sup> March 2020

Dear Valued Customer,

We want to reassure you that The Dalesman Group is taking the challenges of Covid-19 (the coronavirus) seriously and as always, our primary focus is the commitment to the health and safety of its staff, supply partners and customers.

As you are aware the novel coronavirus (Covid-19) continues to spread globally and, as of March 12<sup>th</sup> 2020, the World Health Organisation (WHO) has declared Covid-19 a pandemic.

As a BRCGS Grade AA certified manufacturer we already have stringent hygiene practices in place for all staff and have procedures in place for visitors entering our sites. All our staff have been briefed in line with government guidelines.

It remains difficult to predict how the outbreak will evolve here in the UK and around the world, and we understand that the situation will most likely continue to change rapidly.

Meeting the challenges ahead will require strong communication, collaboration and flexibility up and down the supply chain. During this sensitive time, The Dalesman Group is in close contact with all our suppliers to ensure we are updated on relevant information. We anticipate there may be disruption to some orders during this period and we will be transparent with that information as and when it is received.

If you have any questions or would like to discuss any concerns, please contact your account manager and/or the sales office.

Kind regards,

James Rhodes  
Managing Director

**BRCGS**

Food Safety

CERTIFICATED

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